GENERAL AVIATION TERMINAL

COMMERCIAL SERVICES PRICE LIST

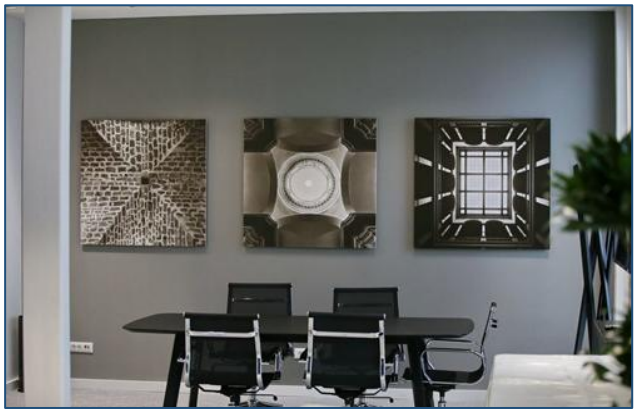
(“Price list”)

In force from 1st of November 2026









Our brand-new General Aviation Facility (“GAT”) offers first rate hospitality with, modern, comfortable, and well-furnished facilities. The GAT traveler can enjoy fresh and tasty professional catering offers, wireless internet access in the private VIP lounge, which offers the quickest route on the airfield from the terminal to the aircraft. The GAT offers a full VIP meet-and-greet service, a rental car and limousine service assistance, a hotel booking and hotel transfer assistance, full baggage handling, fast customs, immigration and quarantine clearance, and full coordination of permits and overflights where required.

Upon landing and arrival of the private flight the crew and passengers using GAT will be welcomed by a handling agent at the aircraft parking position ensuring taking care of passengers, their luggage and other requested GAT Commercial Services (“GAT service”).

In a departure process from Franjo Tuđman Airport ("ZAG"), passengers using GAT will be transferred in a dedicated vehicle/minivan to the aircraft by a handling agent, following the security procedure.

The price for GAT services shall be invoiced by International Zagreb Airport Jsc. ("MZLZ") according to this Price List.

For the avoidance of any doubt, all ground handling services will be charged according to the price list of the HAVAS - Ground Handling Services Llc and all regulated charges will be charged according to the Regulated Airport Charges Price list of the International Zagreb Airport Jsc. (https://www.zagreb-airport.hr/poslovni/b2b-223/zrakoplovstvo/cjenik-aerodromskih-usluga/240)

For more information on GAT services please feel free to contact commercial@zag.aero . Our staff is available throughout standard administrative working hours Monday to Friday from 08:00 am until 03:30 pm, excluding weekends and holidays.

For more information on ground handling services, please contact zagcom@havas.net, zagocc@havas.net, tgav@zag.aero and zagtgav@havas.net.

GAT operating hours are from 07:00 am until 09:00 pm Zagreb local time, seven days a week. Opening of the GAT outside standard operating hours is possible upon request, whereby such service will be charged additionally.

THE PRICE LIST CLARIFICATIONS

GAT charges are applied for arriving and departing passengers and flights and are stated without VAT.

GAT Crew charge will be charged only in instances when the crew uses the GAT facility and passengers on board use new passenger terminal facility. This charge is **50 € /flight**. **VAT is not included**.

Above stated GAT charges include a single private vehicle parking slot (1-4 passengers, including crew members or training school participants who arrive at GAT in a single private vehicle), stay up to 1 hour. For all subsequent hours of private vehicle stay at GAT, car park surcharges from Car Park Price List shall apply.

Opening hours

→ Opening of the GAT outside the regular operating working hours (09:00 pm - 07:00 am) will be charged: **400 €/hour. VAT is not included.**

Catering Services

→ Standard catering services are included in the GAT Passenger Facilitation charge and GAT crew charge. Standard catering services include coffee, tea, water, bakeries, and fruits.

→ Additional catering services will be provided and invoiced separately ("On Demand Catering service") whereby On Demand Catering service price list and description are available upon request.

GAT services booking procedure

→ Upon client's inquiry MZLZ shall provide GAT services offer;

→ all GAT services requests must always be sent to TGAV@zag.aero and zagtgav@havas.net;

→ Confirmation of the offer and all payment details must be sent to VIPServices@zag.aero e-mail address at the latest 4 administrative business days prior to the requested event, excluding weekends and holidays;
→ Following the confirmation of such offer by the client, MZLZ will issue pro-forma invoice;
→ Scan or copy of the SWIFT pro-forma payment confirmation must be provided by e-mail to VIPservices@zag.aero no later than 72h prior to the planned arrival, excluding weekends and holidays.

Payment methods for GAT services clients

Payments for GAT services for all clients are possible:

→ based on a pro forma invoice, after written confirmation of the offer on behalf of the client or
→ by credit card upon arrival (GAT clients paying via credit card will be charged on site immediately upon their arrival or departure from the facility).

GAT Commercial Service	Arrival € w/o VAT	Departure € w/o VAT
GAT Passenger Facilitation charge	100,00 € / Pax	100,00 € / Pax
Additional security check for charter flights	-	50,00 € / Pax
GAT Ferry Flights (only crew)	50,00 € / flight	50,00 € / flight
GAT Ambulance Flights	Free of charge	Free of charge
GAT School Training Flights	25,00 € / flight	25,00 € / flight
VIP Vehicles Ramp Access	1.000,00 € / vehicle*	1.000,00 € / vehicle*
GAT VIP Lounge	200,00 € / hour	200,00 € / hour
GAT Conference Room	100,00 € / hour	100,00 € / hour
GAT Opening outside the working hours (09 pm - 07:00 am)	400,00 € / hour	400,00 € / hour

- **Only for Schengen flights**

CAR PARK PRICE LIST

SERVICE	PRICE €	RATES AS OF 10 SEPTEMBER 2026
GAT additional private vehicle stays up to 1 hour	5,00 €	5,00 €
GAT private vehicle parking charges up to 3 hours	13,00 €	13,00 €
GAT private vehicle parking charges up to 6 hours	15,00 €	15,00 €
GAT private vehicle parking charges up to 12 hours	19,00 €	19,00 €
GAT private vehicle parking for 1 day (24h)	34,00 €	34,00 €
GAT private vehicle parking per additional day stays	14,00 €	14,00 €
GAT weekly private vehicle parking	87,00 €	87,00 €

*GAT private vehicle parking charges are stated with VAT.